

**Lori Gremillion**  
Health Care Info-SHIIP

**Subject: Thank You**

Laurie (or Lori) -- thank you for the phone reply to my email regarding companies who offer Medicare Supplement Plan B in La. My answering machine took the message and that afternoon when I returned your call you were not at your desk. Then a family crisis took precedent. However, I received in the mail from you all the information I needed. Thank you for the courtesy of a quick reply and the efficiency with which you carried it through. You make me feel very good about my La. Dept. of Insurance. Renette Turner